

Clarification Question(s)	Response
Can you please explain what is required in a Public Interface Plan	<p>We are looking for contractors to demonstrate how they will effectively manage the interface and associated interactions with the public during the construction phase of the works. The site has a well used Public Footpath adjacent, and as a result we expect there to be significant interface with public.</p> <p>Specifically we are look at how the contractor will minimise disruption, manage queries, complaints and other likely interactions, to maximise positive engagement related to the works, contractor and Ribble Rivers Trust. As well as to minimise disruption and ensure that the works are delivered with minimal complaints.</p> <p>We will assess the Public Interface Plan on the basis of past experience in managing projects in the public areas and how effective we believe each contractors public interface plan will be.</p>